



## Coronavirus Clinical Practice Recommendations for Virtua Health Affiliated Practices

*Updated 3/26/2020*



# Agenda & Panelists

- Introductions
- Current State of Events
- Surge Preparedness
- Latest Algorithm
- Burlington County
- Q & A

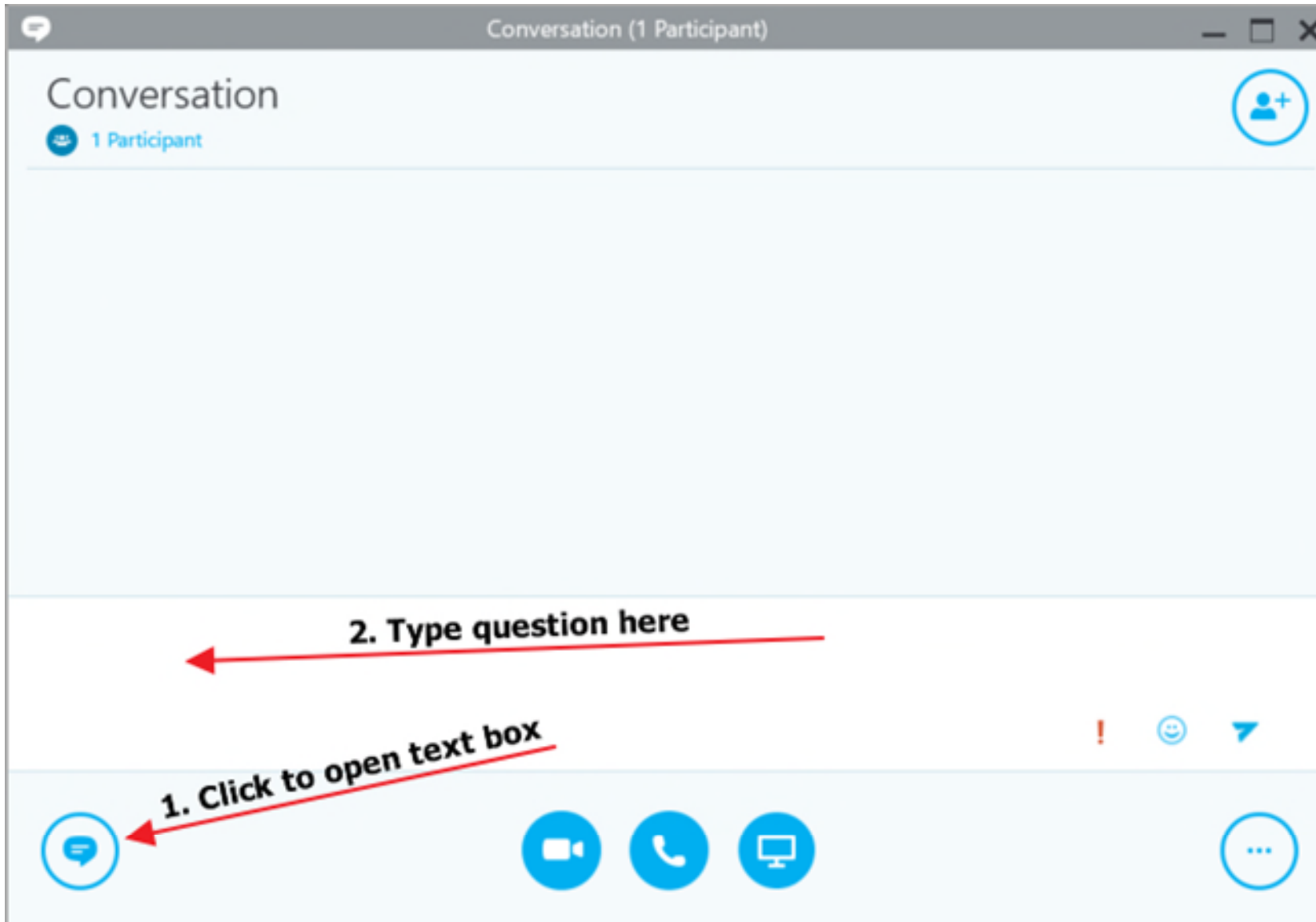


Dr. Tarun Kapoor  
SVP Clinical Integration  
President, VPP

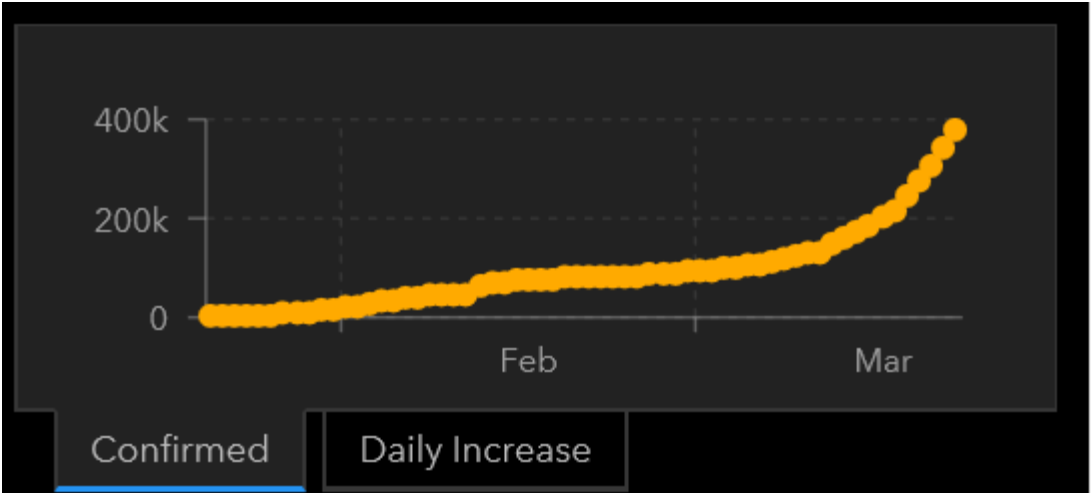


Donna Antenucci  
VP Operations  
President, LHN

# Best Way to Ask a Question



# Globally Cases are Increasing Exponentially

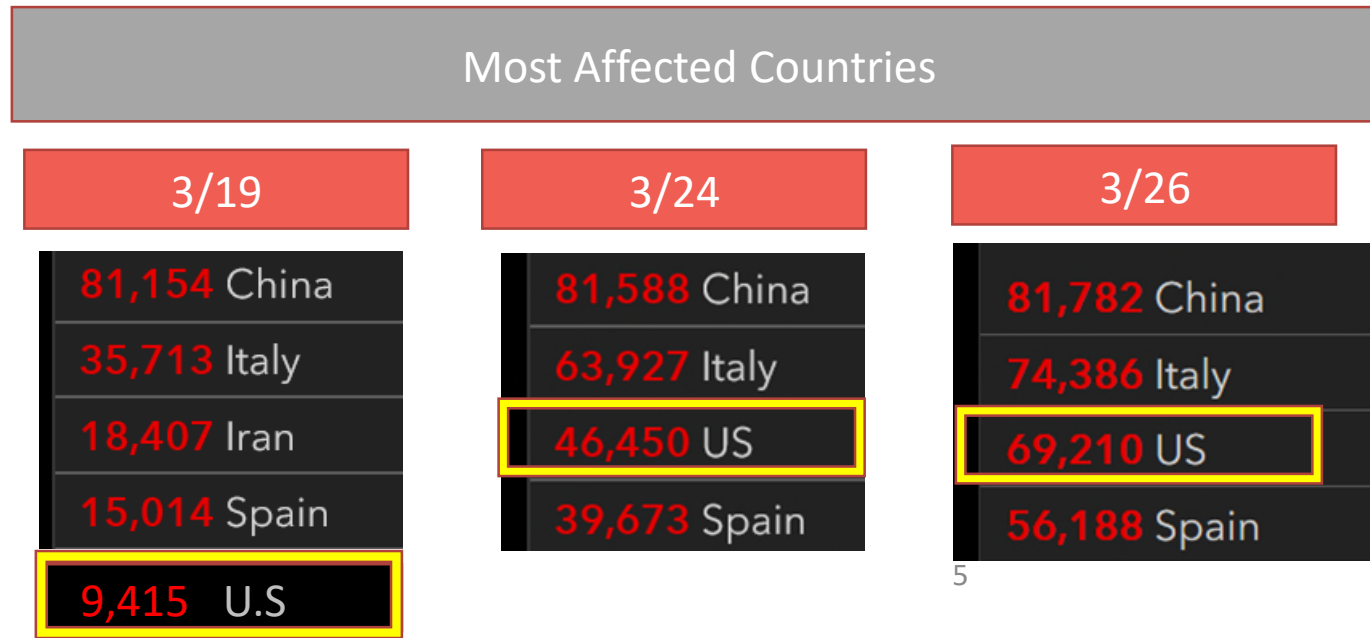
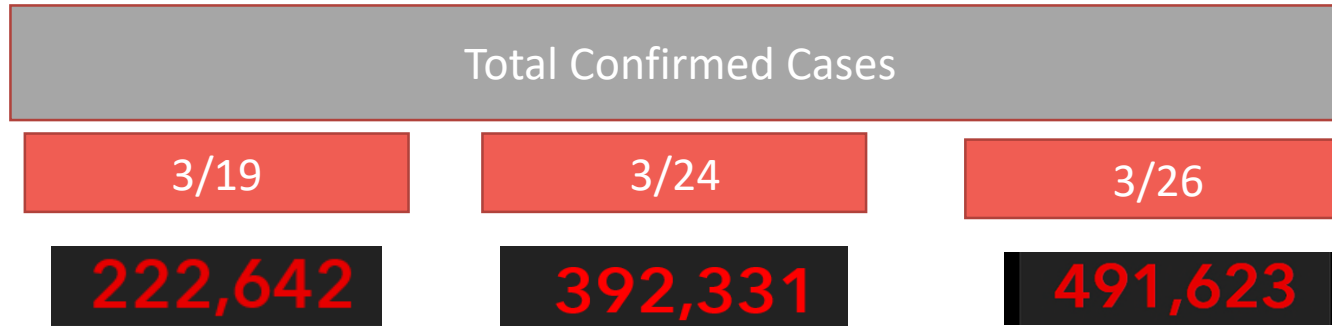


Total Confirmed	Total Deaths	Total Recovered
<b>392,331</b>	<b>17,155</b>	<b>102,972</b>
As of 8 AM 3/24/20		



Total Confirmed	Total Deaths	Total Recovered
<b>491,623</b>	<b>22,169</b>	<b>118,245</b>
As of 10:50 AM 3/26/20		
25.3% increase		

# Since We Last Met (3/24)

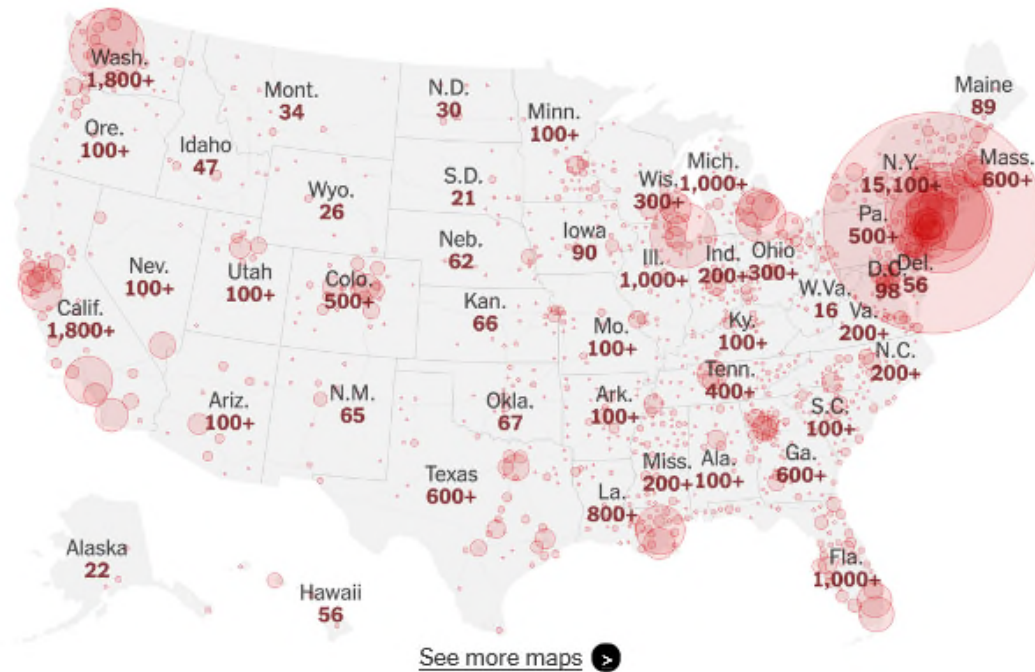


→ Good news?  
China flat. New cases in Italy slowing...

# We are 86 miles from the U.S Epicenter a harbinger of things to come?

Total New York City cases– 33,033

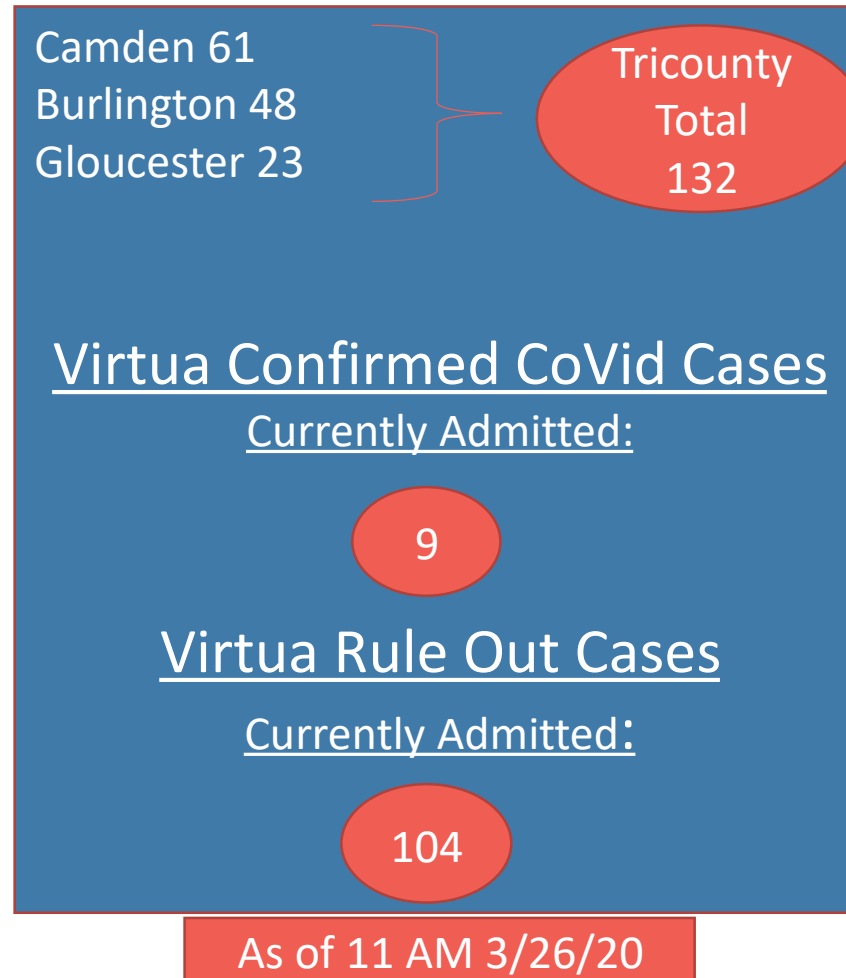
Total NJ cases – 4,407



World Map U.S. Cases Markets Photos

Courtesy of NY Times

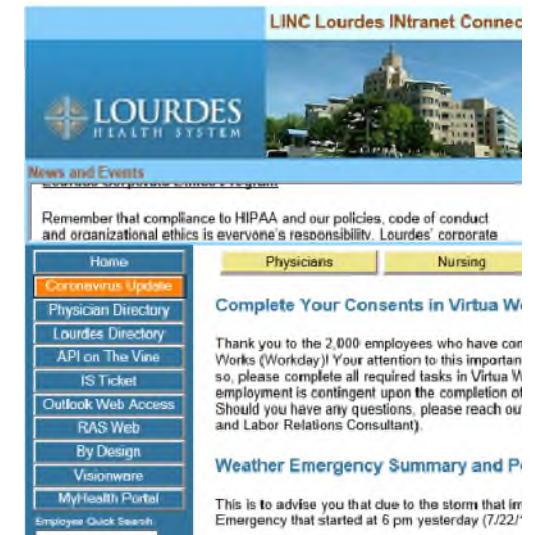
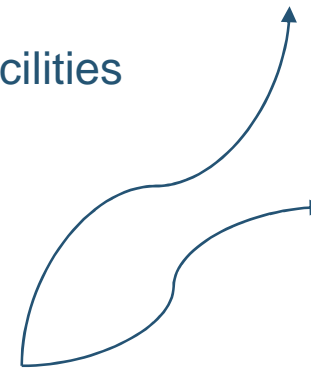
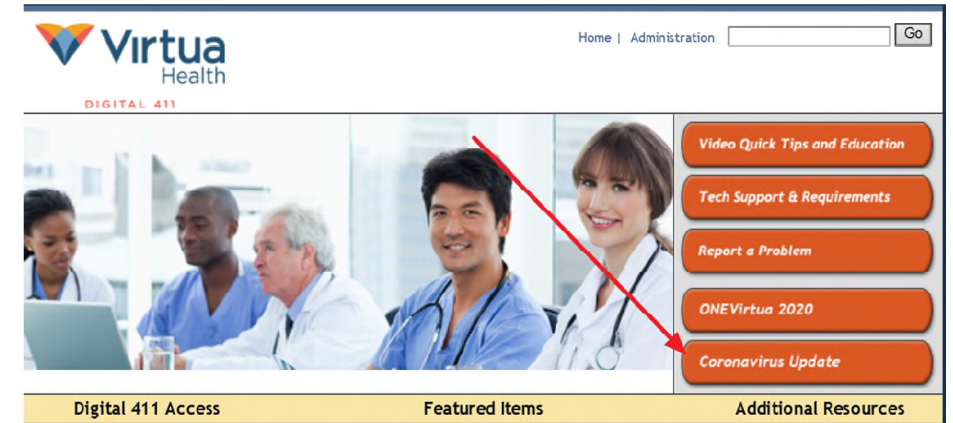
# What We Know as of 3/26/2020 – Regional



# Brief Review of Surge Preparedness

Visit <https://digital411.virtua.org/> for all references and guidelines

- Community Partnerships
  - ✓ Weekly Post-Acute/Virtua Meetings – 50 participants, over 20 facilities
  - ✓ Community Provider Webinars – biweekly. 100-150 attendees
- Public Facing
  - ✓ Public Service Announcements for social media. (Links on 411)
- Provider Updates
  - ✓ Coronavirus Updates available on Virtua and now Lourdes sites
  - ✓ New Communication tool to share news via [COVIDUpdate@ThisIsVirtua.org](mailto:COVIDUpdate@ThisIsVirtua.org)
- Access Center Re-design
- Shifting of Resources
- Command Center
  - ✓ Meeting twice daily - operations for today AND operations for 5 days from now
- Mask On Policy
- Temporary Respiratory Triage Centers at Voorhees, Mt Holly, Camden
- Self-isolation and Discontinuation of Self-isolation Guidelines





# Ancillary Service Availability

South Jersey Radiology, Larchmont Imaging, and Virtua Health are accepting outpatients for imaging needs during the COVID Stay At Home Order.

- **Virtua is currently accepting all radiology cases.**
- **South Jersey Radiology is accepting all radiology cases other than patients with known COVID 19 disease, for which those patients are being referred to Virtua for services (due to PPE shortage)**
- **Larchmont Imaging is currently not seeing patients referred with possible COVID symptoms (fever, cough, shortness of breath)**

Please consult our websites or call the facility of your choice with any questions.

We all look to work with you to continue to take care of patients through this crisis.

William Muhr, MD – South Jersey Radiology

Vincent Taormina, MD – Larchmont Imaging

Lisa Iacovelli – VP Virtua Radiology



# Additional Testing Options

# Possible COVID testing scenario

- Patient EW calls Dr. Cohen at Independent Practice ABC in South Jersey (any county)
- Dr Cohen's staff triages EW.
  - Fever of 102F, dry cough, and myalgias for 48 hours. No chest pain/shortness of breath. He feels stable, but sick.
  - Manager of digital health at a local hospital and is surrounded by healthcare workers.
  - On long-term steroids
- Dr Cohen believes EW needs testing for CoVid-19, but practice does not have adequate testing medium available
- What should Dr Cohen tell EW to do next?

# www.virtua.org/evisits

- Video visit with physician or advanced practice clinician
- Encounter recording into Epic and note routed to PCP
- eVisit providers follow the latest Virtua protocols as posted on Digital411
  - eVisit providers can order COVID testing for appropriate patients at Virtua Drive-Thru Center

**Sign In to Virtua eVisits**

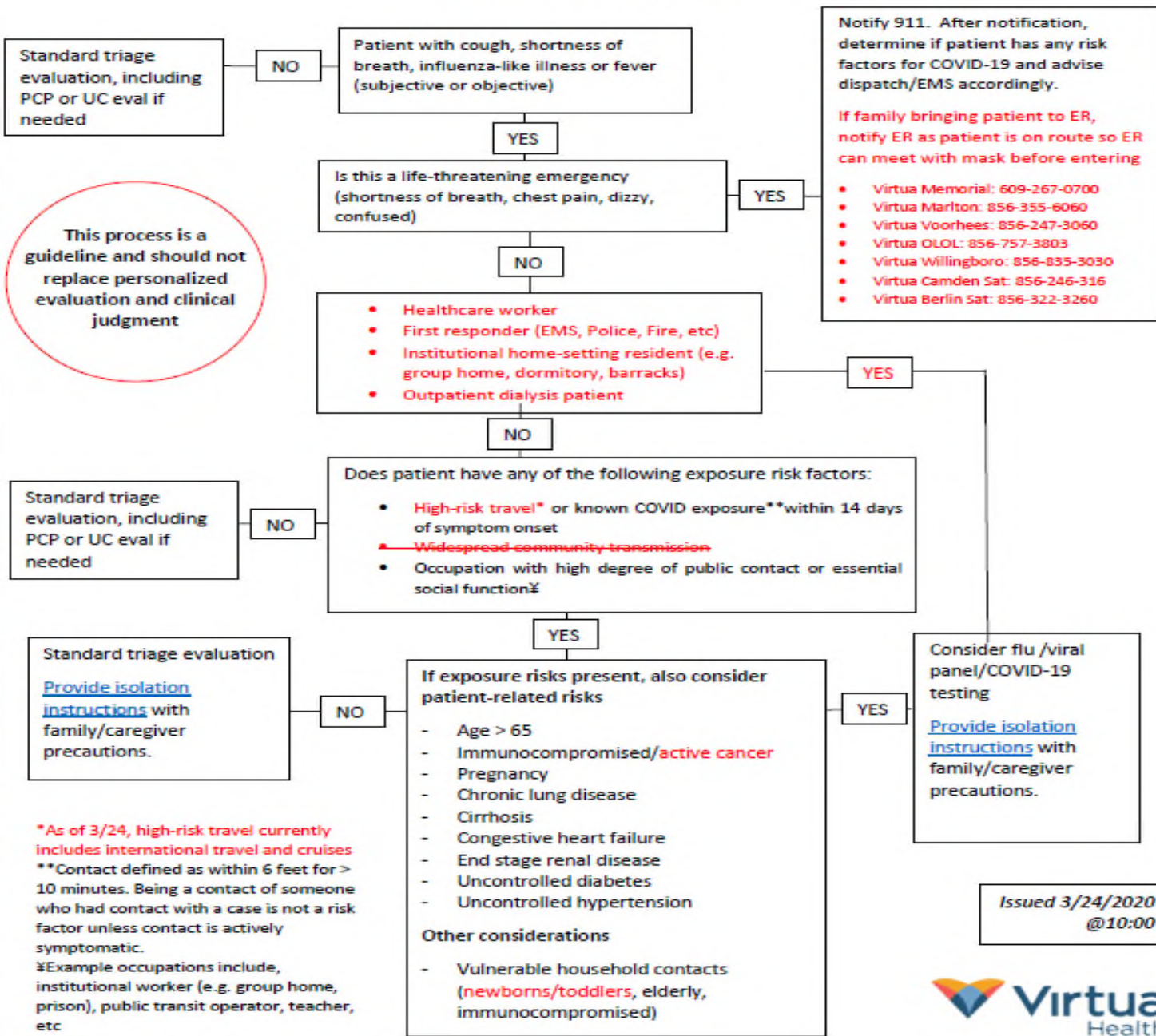
**Covid-19 (Coronavirus) Telemedicine Consultations**  
Our hours of operations are weekdays from 9am – 9pm  
And weekends/holidays from 9am – 5pm

**VMG Practices**  
Available during regularly scheduled practice hours by appointment

If you think you may have a medical emergency, call your doctor or 911 immediately.

  
  
  
  
[Need Help?](#) | [Change/Reset Password](#)

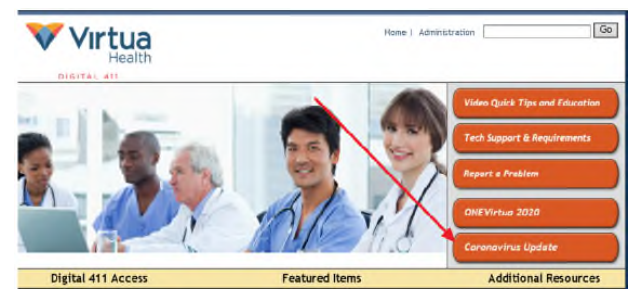
# Virtua Health Recommended COVID-19 Outpatient Practice Screening Process for Symptomatic Outpatients



This process is a guideline and should not replace personalized evaluation and clinical judgment

\*As of 3/24, high-risk travel currently includes international travel and cruises  
 \*\*Contact defined as within 6 feet for > 10 minutes. Being a contact of someone who had contact with a case is not a risk factor unless contact is actively symptomatic.  
 ‡Example occupations include, institutional worker (e.g. group home, prison), public transit operator, teacher, etc

Red represents changes since ver 3/16/2020



## Coronavirus Provider Recommendations

- COVID-19 Algorithm March 24 ←
- March 19 Covid Webinar Slides
- March 16 Covid Webinar Slides
- March 11\_Covid Webinar Slides
- Self-Isolation Directions
- Discontinuation of Self-Isolation



# Evisit Demo

- Patient EW calls Dr. Cohen at Independent Practice ABC in **Burlington** county.
- Dr Cohen's staff triages EW.
  - Fever of 102F, dry cough, and myalgias for 48 hours. No chest pain/shortness of breath. He feels stable, but sick.
  - Manager of digital health at a local hospital and is surrounded by healthcare workers.
  - On long-term steroids
- Dr Cohen believes EW needs testing for CoVid-19, but practice does not have adequate testing medium available
- In addition to the Virtua eVisits platform, does Dr Cohen have any other testing options?



# BURLINGTON COUNTY

## NJLINC-S-HAN



Public Health

New Jersey Local Information Network Communications System Health Alert Network  
Surveillance • Reporting • Communications • Response

Burlington County Health Department  
15 Pioneer Blvd, Mt Holly, NJ 08060-6000

(609) 265-5548 / fax (609) 265-3152  
Burlcolincs@co.burlington.nj.us

### **(BCHD20-138) Burlington County Health Department Alert – COVID TEST APPOINTMENT CALL CENTER OPENING TUES, MARCH 24 AT 1 PM**

Tuesday, March 24, 2020

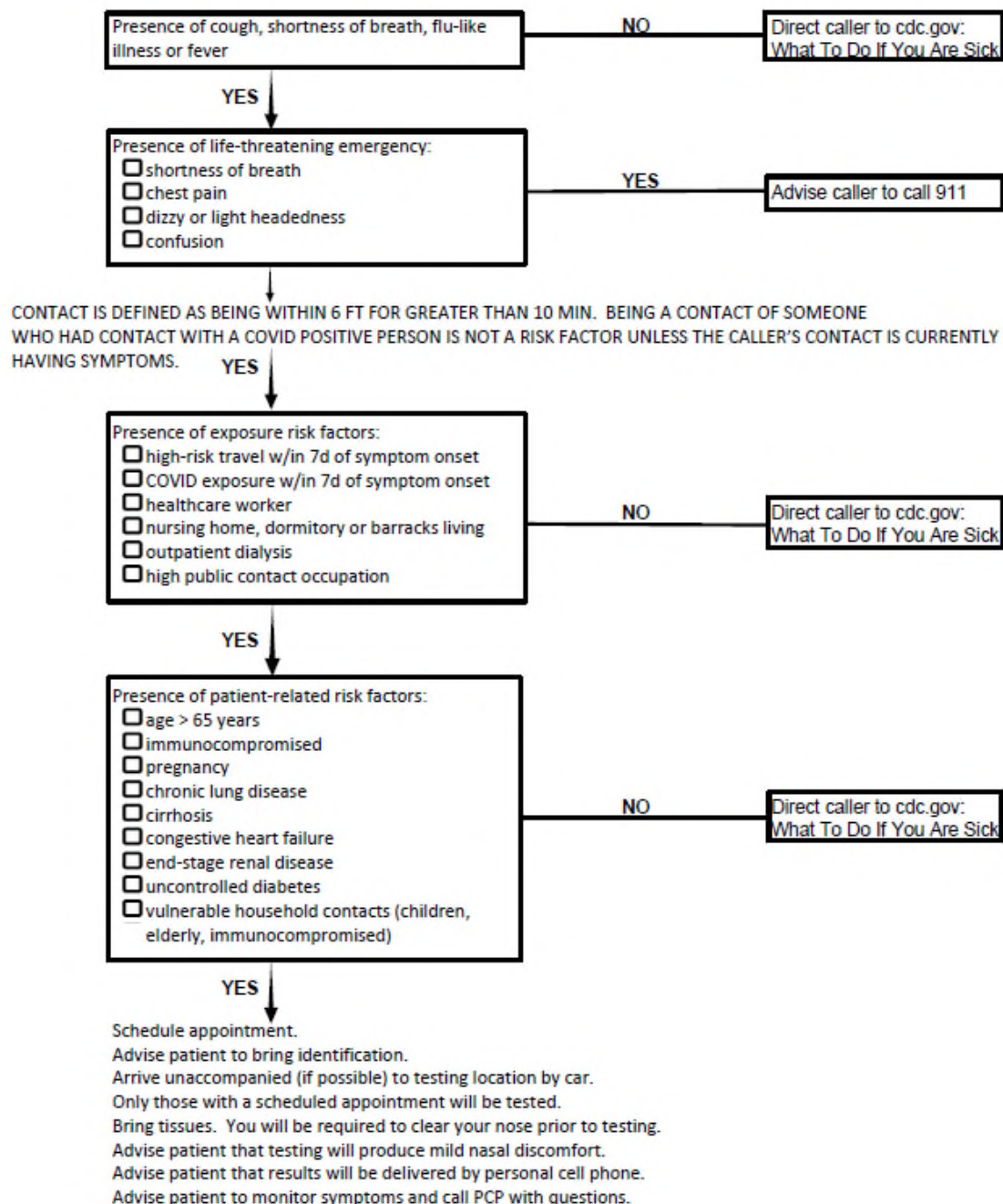
Dear Health Care Providers,

If you have any patients presenting with COVID-19 symptoms (i.e., fever, dry cough, shortness of breath), we ask that you apply the attached screening algorithm and, if indicated, refer them to the Burlington County COVID-19 Screening Call Center at [609-726-7097](tel:609-726-7097) for COVID-19 testing. This testing program is for Burlington County residents only. Testing supplies are scarce; we ask that the Call Center number only be given to your patients after you have assessed their risk according to the algorithm. This number will not be shared with the public. Please work in partnership with the Burlington County Health Department to ensure that our limited testing resources go to those who are most vulnerable. Only by working together can we "flatten the curve".

Please note that the Call Center does not open until 1 pm today to begin taking appointments. It will be open 9 am-5 pm, seven days a week as long as supplies and appointments are available. Please check email for any significant updates on the Call Center.

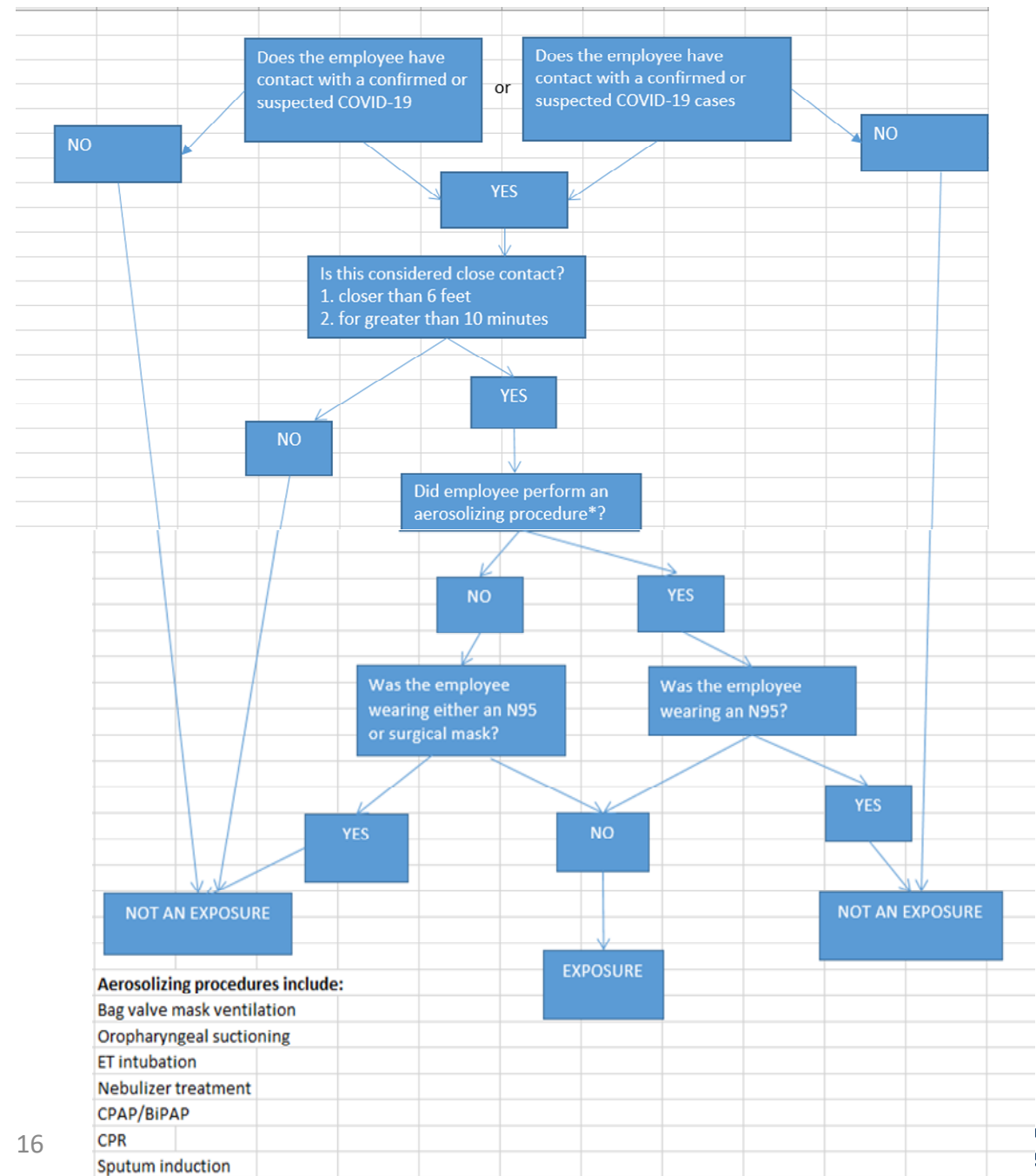
Dr. Herb Conaway  
Director

## BCHD COVID19 Pre-Appointment Screening Algorithm



# Identifying an Potential Exposure amongst your Employees

- Key determinant of being a close contact is
  - Closer than 6 feet for greater than 10 minutes
- If + close contact, determine if employee performed an aerosolizing procedure
  - Nasopharyngeal or Oropharyngeal swabbing is **NOT** an aerosolizing procedure

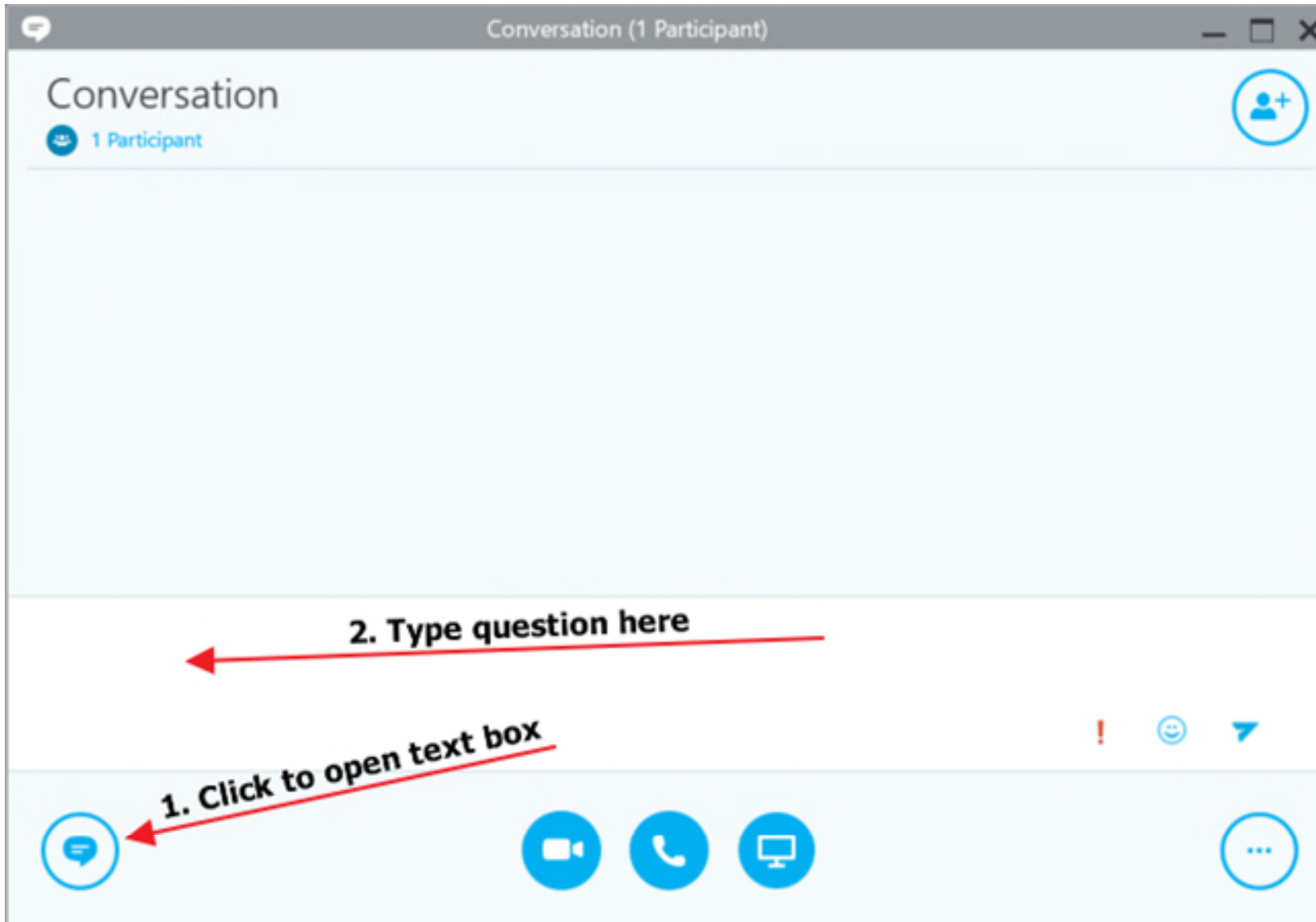






# Question and Answer Session

# Best Way to Ask a Question





# Resources for Virtua Affiliated Clinicians

# digital411.virtua.org



Home | Administration

Go

DIGITAL 411



*Video Quick Tips and Education*

*Tech Support and Requirements*

*Report a Problem*

*ONEVirtua 2020*

*Coronavirus Update*

Digital 411 Access

Featured Items

Additional Resources



# My-EOP™

## Instructions to download the My-EOP™ mobile application:

If you already have My-EOP downloaded, skip to step 4.

1. Search for My-EOP (or myeop) in the “App Store” (Apple iOS) or the “Play Store” (Android devices).




Note for iPad users: Select “iPhone Only” as a search limit in the App Store.

Apple:

<https://itunes.apple.com/us/app/my-eop/id818004891?mt=8>

Android:

<https://play.google.com/store/apps/details?id=com.gcckc.myeop>

2. Install My-EOP on your device.
  - Accept app permissions.
3. Open My-EOP.
  - Accept the terms and conditions.
4. Click on the menu button (  ), find a plan.
5. Enter your search term: **virtuaeop**
6. Once your plan is displayed, click on the plan to download.
7. To gain access to the download, you’ll be asked for your password. Your password is **Virtua1** (CASE SENSITIVE)



Once the file is downloaded, you may enter the plan. From that point forward, when you open My-EOP, you will see that plan on your available plan list.

# Clinician Surge Readiness

Please take the following 3 minute survey  
to help Virtua understand your willingness to support an acute care  
surge

<https://www.surveymonkey.com/r/VIRTUACOV19>

